

The Blue Mountains Bus Company Experience

Our vision is to create an exceptional experience for our employees, our customers and our stakeholders.
All the time, every time.

We do this through a commitment to the actions and behaviours that create that exceptional experience and through our core values of pride, teamwork, service and continuous improvement.

Creating the Employee Experience

We are all accountable for our success.

We put ourselves in each others shoes.

We all contribute to a safe and satisfying workplace.

We share and collaborate with each other.

Creating the Customer Experience

We delight our customers every time they interact with us.

We put ourselves in our customers shoes.

We collaborate with the community to understand their needs.

We are clean, safe and reliable. We are trusted.



Creating the Stakeholder Experience

We provide responsible financial and risk management.

We understand and contribute to our stakeholders objectives.

We provide value for money.

We offer stability and security.